

1. Guest shall not be a nuisance, annoyance or inconvenience to the accommodation owner, the owner or occupier of any adjoining or neighbouring premises, or which may result in danger or damage to any such persons or their properties or belongings.
2. Guest shall be sensitive to neighbours and other guests and keep television and dvd sound volumes to acceptable levels.
3. Please use pool towels supplied (blue) to swim
4. The guest may not keep any pets of whatever nature in the premises unless special permission has been granted in writing.
5. **Right of Admission is reserved.**
6. Ninety North Guest House cannot be held responsible for:
  - a. Any loss of or damage to the property or possessions of any guest, resident or visitor, whether such damage was caused by fire, theft or otherwise, or by the negligence or the wrongful act or anyone in the employment of or acting on behalf of the guest house.
  - b. Any personal injuries of whatsoever nature sustained by a guest, resident or visitor, whether such injuries were sustained by the negligence or wrongful act of anyone employed by the owner or any other person or by the defective functioning of any apparatus or appliance of the owner.
7. Any damage to fittings, fixtures or contents will be charged to the guest at replacement cost.
8. Guest shall not hang washing, clothing or towels on the balcony or over the balcony railings.
9. Guest agrees to the jurisdiction of the Magistrates Court of Johannesburg in respect of any action or proceedings, or, as the case may be, to institute any action in any division of the Supreme Court of South Africa having jurisdiction in respect thereof.
10. Guests may take occupation of the accommodation from 2pm on the day of arrival and agree to leave by 10 a.m. on the day of departure, unless prior arrangements have been made.
11. No other guests shall be entitled to stay, other than those booked and paid for prior to occupation, unless duly agreed to and paid for accordingly.
  - a. Guests' friends and/or family visiting at Ninety North shall be restricted and shall not infringe upon the general spaces to the detriment of other guests. Guests may stay for tea or coffee but any long visits shall be deemed as a social event and may incur charges.
  - b. **Any social events or gatherings on the premises shall be by agreement with the owners and may incur charges.**
12. **Guest(s) and where applicable, their visitors, shall comply with the strict non-smoking policy inside the guesthouse. Guests to ensure that smoke from outdoors does not permeate through open doorways.**
13. Lost keys will be charged at R2250 (as all remotes and keys have to be changed as a result)
14. **Guest acknowledges that the guest house pool is unprotected and that children must be accompanied by an adult at all times.**
15. The Guest shall be responsible for any damage done to the premises by reason of any furniture, or other objects, damaged or removed from the premises.
16. Should any damage caused by the guest be claimable under an insurance policy, the guest shall pay any excess on that policy claim, which excess will be charged and be payable on receipt of invoice.
17. The guest shall not cede or assign his booking, without prior consent of Ninety North.
18. Any changes to booking or cancellations must be done in writing.
19. Deposit to secure accommodation amounting to 50% of the accommodation fee shall be payable on confirmation of the booking. The balance of the payment to be made 7 days prior to arrival date.
20. Bookings cancelled between 7 and 14 days prior to arrival date will forfeit 50% of accommodation fee.
21. Bookings cancelled less than 7 days prior to arrival will forfeit 90% of accommodation fee .
22. Bookings cancelled due to the death of the person booking, or due to hospitalisation, may be postponed to a future date or cancelled at full refund, depending on proof of death or hospitalisation.
23. The client signing the contract is responsible for ensuring the decent behaviour of his party. Should the client behave in such a manner that is not acceptable by civilized standards, the Manager may ask the client and his party to vacate the premises immediately.
24. Guest agrees to be charged for any additional fees incurred such as any breakages/damage caused, wine, drinks or snacks ordered, shopping, personal laundry or other services requested.

I agree that I have read and understand the contents of this Agreement and I agree that the terms and conditions are fair, just and reasonable.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Above to be signed on receipt and faxed to (SA fax) 0866163941 or (Int Fax) +27116720555 or emailed to [enquiries@ninetynorth.co.za](mailto:enquiries@ninetynorth.co.za) together with A COPY OF YOUR PASSPORT OR SOUTH AFRICAN I.D.**

NINETY NORTH GUEST HOUSE (PTY) LTD

P O Box 1142, Ferndale 2160 Tel Mobile: 0825504614 Fax: (011) 672 0555 Tel landline: (011) 704 2911

Email: [enquiries@ninetynorth.co.za](mailto:enquiries@ninetynorth.co.za)